# Doing Safety Differently and Building Capacity Together

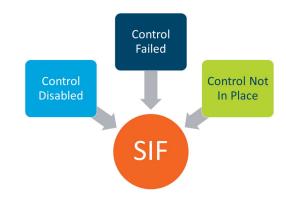


## The 5 Principles of Human Performance

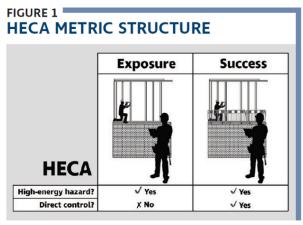
- 1. Error is normal. Even the best people make mistakes
- 2. Blame fixes nothing
- 3. Learning and Improving are vital. Learning is deliberate
- 4. Context influences behavior. Systems drive outcomes.
- 5. How you respond to failure matters. How leaders act and respond counts.

### The 4 Principles of Safety Differently

- 1. Safety is not defined by the absence of accidents, but by the presence of capacity
- 2. Workers aren't the problem, workers are problem-solvers
- 3. We don't constrain workers in order to create safety, we ask workers what they need to do work safely, reliably, and productively
- 4. Safety doesn't prevent bad things from happening, safety ensures good things happen while workers do work in complex and adaptive environments



## **High-Energy Control Assessment (HECA)**



#### **Total Number of HECA Observations:**

Total = Success + Exposure

$$HECA = \frac{Success}{Total}$$

Although the computation of HECA is simple, the challenge in applying HECA is a consistent application of definitions of a **high-energy hazard** and **direct controls**.



