

# Vim li cas koj thiaj yuav tsum MOB SIAB TSOM KWM koj qhov nqi hluav taws xob thiab roj.

Ua kom tsis txhob raug rho tawm ntawm CARE xyuas nram qab no seb vim li cas qhov pib qis kawg pub koj siv tau thiaj li tseem ceeb

Muab koj daim ntawv nuj nqis hluav taws xob thiab roj los saib seb koj yuav txuag tau nyiaj npaum li cas yog koj nkag mus rau txoj pab CARE Program.

**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/04/2017  
Due Date: 04/25/2017

**Service For:**  
Sally Johnson  
1234 Main Street  
Anytown, CA 00000

**Your Account Summary**

Amount Due on Previous Statement	\$85.67
Payment(s) Received Since Last Statement	-85.67
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$107.64
<b>Total Amount Due by 04/25/2017</b>	<b>\$107.64</b>

Questions about your bill?  
24 hours per day, 7 days per week  
Phone: 1-800-743-5000  
www.pge.com/MyEnergy

**Local Office Address**  
1234 Office St  
City, CA 00000

**Enrolled Programs**  
CARE Discount

Current charges include a discount of \$63.64 for CARE.

**Electric Monthly Billing History**

Daily Usage Comparison

1 Year Ago	Last Period	Current Period
N/A	27.60	23.33

Electric kWh / Day

Qhov yuav tau them tag nrho ua ke tom qab muab CARE cov nqi txo rho lawm

CARE cov nqi txo tag nrho ua ke

Qhov nqi hluav taws xob thiab roj txhua lub hli hauv ib lub xyoo tag los no

Xyuas cov kev pabcuam uas koj twb nkag rau tag lawm

Qhov nqi yuav tau them ua ntej muab qhov kev txo nqi CARE rho tawm: **\$171.28**  
CARE cov nqi txo: **-\$63.64**  
Qhov yuav tau them tag nrho ua ke: **\$107.64**

## Vim li cas qhov pib qis kawg pub koj siv tau thiaj li tseem ceeb.

Yuav kom nyob tau rau hauv txoj kev pab CARE Program mus li, koj txoj kev siv hluav taws xob thiab roj yuav tsum nyob rau ntawm 400 feem puas lossis qis dua ntawm qhov pib qis kawg pub koj siv tau. Vim li ntawd nws thiaj li tseem ceeb los mus paub xam seb qhov pib qis kawg pub koj siv tau yog li cas thiab tsuj koj txoj kev siv hluav taws xob thiab roj. Yog koj txoj kev siv hluav taws xob thiab roj siab dhau lawm, lub California Public Utilities Commission (CPUC) yuav tsum kom koj los mus nrhiav ntaub ntawv qhia tias koj yeej tsim nyog siv tau txoj kev pab. Yog koj txoj kev siv hluav taws xob thiab roj tseem siab ib yam li qub tsis pauv, tej zaum koj yim neeg yuav raug rho tawm ntawm txoj kev pab CARE Program.

**Yuav xam qhov pib qis kawg pub koj siv tau yog xam li cas:**

**A** QHOV SIV TAG NRHO UA KE  
**1,490 kWh**

**B** QHOV PIB QIS KAWG PUB SIV TAU THEEM 1  
**316 kWh**

**QHOV PIB QIS KAWG PUB SIV TAU**  
**471%**

471% yog ntau tshaj qhov 400% pub siv tau.

TSAWG DUA <b>400%</b>	CPUC tsis kom koj ua dab tsis ntxiv lawm.
<b>400% MUS RAU 600%</b>	CPUC yuav tsum kom koj muab txoj kev muab cov lus teev tseg los xyuas kom paub tias muaj tseeb tom qab sau npe nkag tag lawm los ua kom tiav.
<b>DHAU 600%</b>	CPUC yuav tsum muab koj rho tawm ntawm txoj kev pab CARE Program mus lawm.

**ENERGY STATEMENT**  
www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/04/2017  
Due Date: 04/25/2017

**Details of Electric Charges**

03/05/2017 - 04/03/2017

Service For: 1234 Main Street  
Service Agreement ID: 9087654321  
Rate Schedule: E1 TH Residential Service  
Enrolled Programs: CARE Discount (Renew by 06/25/2018)

**Service Information**

Meter # 1098765432  
Total Usage 703.000000 kWh  
Baseline Territory 1  
Heat Source Electric  
Serial R  
Rotating Outage Block 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

03/05/2017 - 04/03/2017

Tier 1	0.12643
Tier 2	0.17261
High Usage	0.23970

**Tier 1 Allowance** 303.00 kWh (30 days x 10.1 kWh/day)

Tier 1 Usage	303.000000 kWh	@ \$0.19979	\$60.54
Tier 2 Usage	400.000000 kWh	@ \$0.27612	110.45
CARE Discount			-63.64
Energy Commission Tax			0.29
<b>Total Electric Charges</b>			<b>\$107.64</b>

Ib qho piv txwv ntawm kev xam qhov pib qis kawg pub siv tau.

# Tswv yim los pab koj txuag hluav taws xob thiab nyiaj txiag.



## Cov Tswv Yim Yuav Pab Tau Txhua Hnub

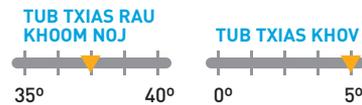
Muab koj lub tshuab caws qhov tso cua sov thiab txias tso rau 78 °F lossis siab dua rau thaum caij ntuj sov thiab 68 °F lossis qis dua rau thaum caij ntuj no.



Ntxhua khaub ncaws kom puv dab siv dej txias. Koj yuav txuag tau cov hluav taws xob thiab roj uas koj lub tshuab ntxhua khaub ncaws yuav siv los rhaub kom cov dej sov li ntawm 90%.



Muab koj lub tub txias rau khoom noj tso rau 38 °F mus rau 40 °F thiab thiab lub tub txias khov tso rau 0 °F mus rau 5 °F.



Tua thiab rho cov hluav ntsia hluav taws xob rau cov computers, TVs, xov tooj, cov tshuab tso yeeb yaj kiab lossis kaw suab, tshuab ua kas fes thiab lwm yam tshuab, thiab yuav txuag tau txog li ntawm \$100 hauv ib xyoos.



Tua cov teeb thaum koj tsis nyob hauv cov chav tsev lawm. Thaum nruab hnub, siv qhov ib txwm pom kev tsis tas yuav taws teeb.



Da dej luv zog thiaj txuag tau nqi rhaub dej kub. Muab tus kais dej kaw thaum tsis siv zoo li thaum koj tab tom txuam hniav, chais fwj txwv lossis ntxuav tais diav.



Muab daim ntxaj lim plaub xov hauv lub tshuab ziab khaub ncaws los xyuas kom txhob muaj plaub muaj xov khuam ua ntej koj yuav nias qhov pib. Muab ib lub pob tennis ball, ib txoj phum tsis ntub pov xyaw cov khaub ncaws yuav pab kom cua tshuab tau zoo thiab ua cov khaub ncaws qhuav sai.



Siv koj lub tshuab ziab khaub ncaws ziab ob peb qhov khaub ncaws sib law. Thaum lub tshuab sov lawm siv hluav taws xob thiab roj tsawg dua.



## Tswm Yim Pab Lub Caij Huab Cua Sov

Mus ua si nyob ntawm lub pas ua luam dej ua si, tom tej chaw mus nyob ua si lossis tom lub tsev cia ntawv. Thiab koj los kuj mus tau rau ntawm peb cov chaw rau pej xeem nyob uas muaj cuas txias.

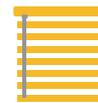


Siv cov kiv cuas los pab tshuab kom txhob sov sov. Nco ntsoov tua ua ntej koj yuav tawm mus qhov twg.



## Tswm Yim Pab Lub Caij Fuab Cua Txias

Kaw cov ntaub qhov rai, cov ntxaj thav qhov rai thaum hmo ntuj thiab thaum nruab hnub lub sij hawm koj tsis nyob hauv tsev lawm los mus pab kom cov cua sov hauv tsev tawm tsis tau.



Muab cov kua roj mab los luam tej qhov nrug thiab tawg nyob ntawm tej qhov rooj qhov rai kom cov cua txias tsis txhob nkag tau los hauv tsev.



Uake peb sawvdaws yuav ua kom peb lub lav California no zoo dua qhov qub