

PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans Discovery 2022
Data Response

PG&E Data Request No.:	CalAdvocates_022-Q09		
PG&E File Name:	WMP-Discovery2022_DR_CalAdvocates_022-Q09		
Request Date:	June 8, 2022	Requester DR No.:	CalAdvocates-PGE-NonCase-2022WMP-22
Date Sent:	July 5, 2022	Requesting Party:	Public Advocates Office
PG&E Witness:		Requester:	Holly Wehrman

These questions relate to the attached news story published on February 27, 2022 in NBC Bay Area headlined, "PG&E Cited After Deploying 'Heli-Saw' in San Mateo County Park"¹ (news story). The news story states that Cal Fire had accused PG&E of jeopardizing public safety when it deployed a Heli-Saw without notice in Wunderlich County Park on December 9, 2021.

QUESTION 09

Pages 825-826 of PG&E's 2022 WMP Update discuss community outreach about wildfire mitigation activities, including helicopter operations:

To set expectations with customers and with the goal of limiting work refusals or access issues, PG&E uses various communication methods, such as letters, postcards, text messages, e-mails, and automated calls through Interactive Voice Recordings.

- a) For normal Heli-Saw operations, which of these communication methods does PG&E use?
- b) For normal Heli-Saw operations, how does PG&E determine which customers should be notified?
- c) For the Heli-Saw operation on December 9, 2021, which of these communication methods did PG&E use?
- d) For the Heli-Saw operation on December 9, 2021, how did PG&E determine which customers should be notified?

ANSWER 09

- a) PG&E may use several various types of communication, such as letters, postcards, door-knocking, text messages, e-mails, and automated calls through Interactive Voice Recordings.
- b) PG&E contacts customers where vegetation falls within the scope of work and customers within the immediate vicinity of operations may also be notified depending on the scope and equipment to be used.

¹ <https://www.nbcbayarea.com/investigations/pge-cited-after-deploying-heli-saw-in-san-mateo-county-park/2824027/>.

- c) For the Heli-Saw operation on December 9, 2021, PG&E notified private property customers via phone call and door-knocking. We did not notify the County when it was decided to use the heli-saw in Wunderluch Park on December 10.
- d) PG&E maps out the locations that the heli-saw would be used along the transmission right-of-way and notifies those private property customers that a heli-saw would be used to cut the trees on their property. Although we did not provide the County prior notice that we would be cutting trees on December 10th in Wunderluch Park, we did provide prior notice that a heli-saw would be used for private property owners.