

**PACIFIC GAS AND ELECTRIC COMPANY  
Wildfire Mitigation Plans Discovery 2023  
Data Response**

PG&E Data Request No.:	CalAdvocates_013-Q004		
PG&E File Name:	WMP-Discovery2023_DR_CalAdvocates_013-Q004		
Request Date:	April 6, 2023	Requester DR No.:	CalAdvocates-PGE-2023WMP-13
Date Sent:	April 12, 2023	Requesting Party:	Public Advocates Office
DRU Index #:		Requester:	Holly Wehrman

The following questions relate to your 2023-2025 WMP submission.

**QUESTION 004**

Table 7-3-1 on p. 282 of PG&E's WMP states the following objective with an estimated completion date of 12/31/2025:

For each major constraint category build a process for addressing each constraint type, implement the new process, and create metrics to track each constraint type.

- a) When does PG&E expect to begin implementing its process for centralizing customer constraints?
- b) When does PG&E expect to begin implementing its process for centralizing environmental constraints?
- c) When does PG&E expect to begin implementing its process for centralizing permitting constraints?
- d) What is the earliest date PG&E expects to begin realizing benefits (e.g., reduced time to resolve constraints) as a result of the objective quoted above?
- e) Why does PG&E expect that it will take until December 2025 to achieve the objectives in the passage quoted above?
- f) Between now and December 2025, how is PG&E addressing each constraint type?

**ANSWER 004**

- a) For some Vegetation Management (VM) programs within the VM department, the Constraints Management Team (CMT) will be implementing process improvements to the customer constraints process as early as Q2 of 2023.
- b) The CMT has already begun facilitating regular check-in meetings with our Environmental teams to discuss environmental permitting needs, discuss opportunities for process improvement, and to generally engage on upcoming work.
- c) The CMT has already begun to utilize a centralized email box for submitting encroachment-type permitting support. We expect to continue to review what could be best management practices and to look for process improvement opportunities with the process as it evolves.

- d) For some VM programs in 2023, we are already seeing benefits of the CMT in pilot areas as process improvement ideas are put into action and VM Operational teams are engaged directly.
- e) The VM CMT will be integrating additional VM programs into our support model in the coming years and expect to achieve our objectives by December 2025.
- f) The CMT is working to better identify the various types of constraints that can affect VM's ability to complete needed work, to understand the current processes in place, to identify if process improvement opportunities exist, and to better create and track metrics for these constraints.