

Helping you prepare for Public Safety Power Shutoffs

To help keep communities safe and prevent wildfires, PG&E may proactively turn off power during severe weather when wildfire risk is high. This is called a **Public Safety Power Shutoff (PSPS)**.

When does a PSPS occur?

When wildfire risk is high due to low humidity, dry vegetation and high winds. This is most likely from September through November.

How will you be informed?

Your landlord or property manager will share PSPS notifications with you. Make sure they have your current contact information.

What resources are available?

Anyone who receives PG&E power can visit [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety) to:

- **Learn about 211** and local support
- **Locate Community Resource Centers** for basic supplies and charging stations
- **Access meal replacements** from local food banks
- **Find accessible transportation** and hotel options



Sign up for **Address Alerts**

Receive PSPS alerts for any address you care about.

This includes your home, work or child's school.

You do not need to be a PG&E account holder to get Address Alerts.

Visit [pge.com/addressalerts](https://www.pge.com/addressalerts).



Other Types of Safety Power Outages

Public Safety Power Shutoffs are not the only type of safety power outages you may experience.

Enhanced Powerline Safety Settings

To keep you safe, we use **Enhanced Powerline Safety Settings (EPSS)** on powerlines in high fire-risk areas. These prevent wildfires by turning off power within one-tenth of a second if a threat is detected.

When are outages more likely?

Outages may occur during hot and dry summer conditions. This is most likely from May through November.

How will you be notified?

If there is an outage, we will share updates through your preferred contact method. Since power goes off from an unplanned safety threat, we cannot notify you in advance.



Resources for You

We have resources available to help you prepare for safety power outages. Visit [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety) to:

- **Attend a safety webinar**
We host online webinars for customers to learn more about wildfire safety and meet with PG&E representatives.
- **Access support if you rely on power for medical needs**
Our Medical Baseline Program offers assistance for customers who rely on electricity for medical needs. The Disability Disaster Access and Resources Program also can help you plan for an outage if you're an older adult or have a disability.
- **Learn about backup power**
See if you qualify for a generator rebate, portable battery or a backup power transfer meter.