

Community Wildfire Safety Program PG&E Wildfire Safety Webinar – Butte and Plumas Counties – Post-Event Report

On March 30, 2022, PG&E held a wildfire safety webinar, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Power Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources for Butte and Plumas county residents, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the event was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Wildfire Safety Webinar Summary

- **Date:** March 30, 2022
- **Time:** 5:30 p.m. – 6:30 p.m.
- **Total Attendees:** 41
- **PG&E Presenters:**
 - Joe Wilson, Regional Vice President, North Valley and Sierra regions
 - Dave Meier, Senior Manager, Customer Strategy
 - Dan Blair, Local Government Affairs Representative
 - Eumie Davis, Vegetation Management Expert
 - David Hawks, Senior Public Safety Specialist
 - Jim Monninger, Senior Manager, North Valley Division

The event featured a 30-minute presentation on PG&E's wildfire prevention plans and updates for 2022, an overview of 2021 Public Safety Power Shutoff (PSPS) events, Enhanced Power Safety Settings and customer resources available before, during and after wildfire safety-related outages. This was followed by a 30-minute Q&A session. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Approximately 63,113 email invitations sent to all electric customers with an email address in Butte and Plumas counties
- Social media postings on Facebook , Instagram, Twitter and Nextdoor
- News release and media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 23 questions and comments were received.

The Q&A portion focused on the following themes:

- Vegetation management
- System hardening
- Generator rebate program
- Rate increases

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at www.pge.com/firesafetywebinars. Additional presentations and recordings of past PG&E wildfire safety webinars are also available, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

APPENDIX A:

EVENT INVITATIONS AND OUTREACH



Join Us for a Wildfire Safety Webinar **Butte and Plumas Counties** Wednesday, March 30 | 5:30-7:00 p.m.

We invite you to join us for an interactive webinar where we will discuss our 2022 wildfire safety efforts. You will have the opportunity to ask questions and share feedback with the PG&E team, including the area's Regional Vice President.

[Register today »](#)

[Learn more »](#)

To keep our customers and communities safe, we continue to take targeted action to reduce wildfire risk across every part of our operations, respond to our state's changing climate and focus every day on safety.

Topics Include:

- PG&E's progress on wildfire prevention activities
- What's new for 2022
 - Increased powerline protection to reduce outages
 - Improved coordination for faster restoration times
 - Additional customer resources to prepare for wildfire season and outages

To access the webinar or view recordings of past wildfire safety webinars, visit pge.com/firesafetywebinars »

Do you have a plan to stay safe? For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit safetyactioncenter.pge.com »



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

For inquiries, please do not reply to this email. [Contact Us](#) for more information. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.
77 Beale St. San Francisco, CA 94105

WEBINAR MEDIA ADVISORY



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PG&E Invites Butte and Plumas Counties to Regional Wildfire Safety Webinar Wednesday to Discuss Information and Resources on PG&E's Wildfire Prevention Efforts

PG&E to host virtual event to share local wildfire safety progress, new programs in 2022 and steps customers can take to prepare

SAN FRANCISCO, Calif.— To help keep customers and communities safe in the face of the growing wildfire risk across the state, Pacific Gas and Electric Company (PG&E) is continuing to evolve its wildfire safety program to reduce the risk of catastrophic wildfires.

As part of these efforts, PG&E is hosting a wildfire safety webinar for Butte and [Plumas county](#) residents on Wednesday, March 30, 2022, from 5:30 to 7:00 p.m. to share its wildfire prevention plans for 2022 and listen to customer feedback. PG&E subject matter experts will provide a brief presentation, after which participants will have the opportunity to ask questions.

The event can be accessed through the link or dial-in below or through PG&E's website, pge.com/firesafetywebinars.

Click this link to join: bit.ly/3CCqrKN
Attendee Dial-in: 888-469-1051
Conference ID: 7400006

During the webinar event, the PG&E team will discuss:

- PG&E's wildfire prevention efforts
- Resources to help customers and communities before, during and after wildfire safety outages
- Improvements and updates to PG&E's safety technology and tools

Closed captioning will be available in English, Spanish and Chinese and dial-in numbers will be available for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join, recordings and presentation materials from past events, and to learn more about PG&E's Community Wildfire Safety Program, visit pge.com/wildfiresafety.

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation ([NYSE:PCG](#)), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.



INSTAGRAM POST

 pacificgasandelectric

Wildfire Safety Webinar

for Butte and Plumas county residents

Wednesday, March 30 @ 5:30 p.m.

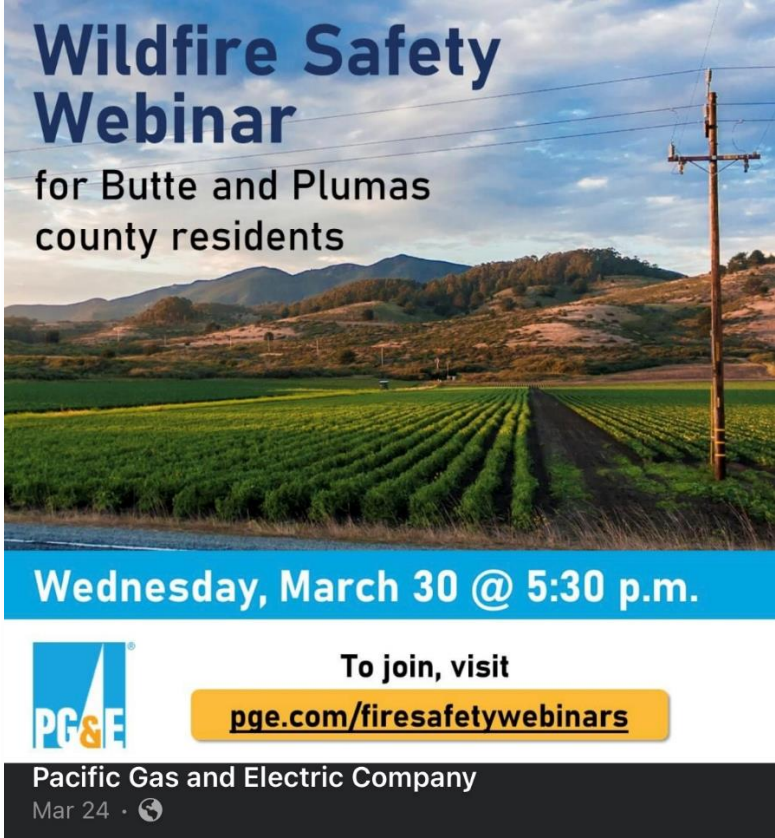
 To join, visit pge.com/firesafetywebinars

18 likes

pacificgasandelectric PG&E is hosting an interactive webinar this Wednesday, March 30. Join one of our Regional Vice Presidents and additional members from our team from 5:30 p.m. to 7 p.m. for more information about how we're working to prevent wildfires and reduce the impact of wildfire safety outages, ask questions and share your feedback. For more information, visit pge.com/firesafetywebinars.


March 24

FACEBOOK POST



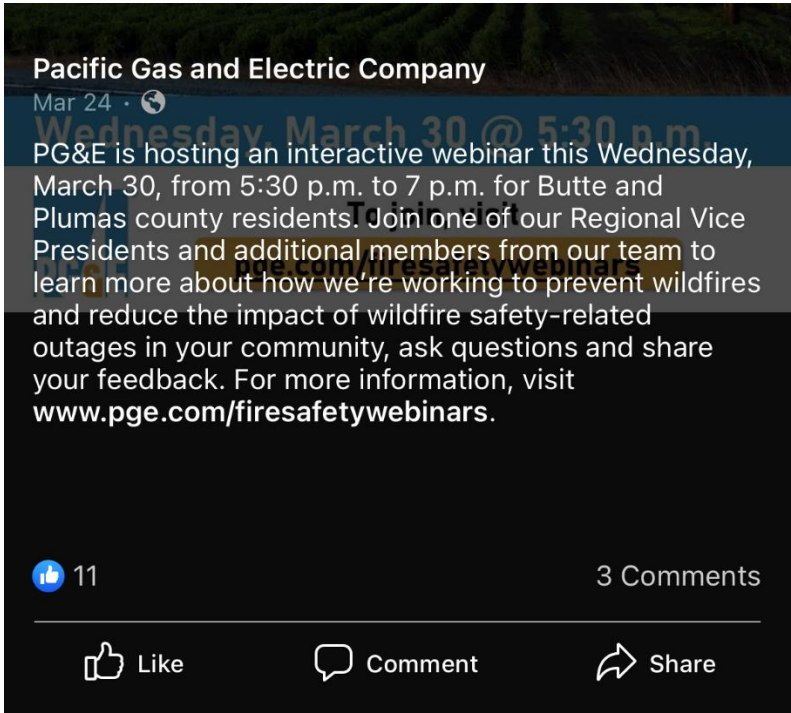
Wildfire Safety Webinar
for Butte and Plumas county residents

Wednesday, March 30 @ 5:30 p.m.

 To join, visit pge.com/firesafetywebinars

Pacific Gas and Electric Company
Mar 24 · 🌐

The banner features a scenic landscape with a dirt road leading through green agricultural fields towards rolling hills under a blue sky with light clouds. A utility pole stands on the right side of the road.



Pacific Gas and Electric Company
Mar 24 · 🌐

Wednesday, March 30 @ 5:30 p.m.

PG&E is hosting an interactive webinar this Wednesday, March 30, from 5:30 p.m. to 7 p.m. for Butte and Plumas county residents. Join one of our Regional Vice Presidents and additional members from our team to learn more about how we're working to prevent wildfires and reduce the impact of wildfire safety-related outages in your community, ask questions and share your feedback. For more information, visit www.pge.com/firesafetywebinars.

11 Likes 3 Comments

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The post content is overlaid on a dark, semi-transparent background that covers the lower portion of the banner image.

APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Would you please provide your email address and a telephone number? Thanks
- PG&E was in the process of cutting trees along Colter Way in Magalia prior to the Camp Fire. When will this work continue?
- What is being done for areas impacted by Jarbo Gap winds?
- We know PG&E equipment started more than 1500 fires between 2014 and 2017. How many fires have you started between 2018 and 2021? How does that break down between bare wire and covered conductor?
- If undergrounding provides a 99% risk reduction, what is the risk reduction per line mile for converting bare wire to covered conductor?
- If for example a douglas fir makes contact with bare wire in the North Fork Canyon, how long would it take to de-energize the third phase? Less than 10 hours? Would anyone on this call like to speak from personal experience on the procedure for de-energizing lines in contact with vegetation in High-Fire Threat areas?
- What is the process to ask a question?
- Speech bubble icon?
- Ok, thank you.
- We purchased a generator last year (before the fire) in Chester and were denied the rebate "because we didn't live in a risk area. What the heck!?"
- How was that determined?
- User rates are regularly being increased, and I see there are CPU's requests for additional increases. When will these rates be capped?
- Don M.
- Just want to say Thank You. Keep up the good work.
- if PGE has an outage in a remote mountain area how many trouble men will be sent to find it?
- jeanean: c*****@yahoo.com
- Have the hooks (like the one that started the Camp Fire) been replaced on the transmission towers in the Feather River Canyon?
- we are in chester
- PLEASE CONTACT: We live in Casa Del Rey HOA on lower Pentz Road. Our community power lines are buried, but we're subject to PSPS outages. Is there a way to reroute our power source so we're not impacted?
- Thanks for the webinar, very informative. AND thanks for responding! Look forward to communicating further!
- It did happen again, Dixie Fire.
- How about my question on rates.
- My rate question.