

## **Community Wildfire Safety Program**

### **PG&E Virtual Safety Town Hall – Stanislaus and San Joaquin Counties – Post-Event Report**

On March 23, 2022, PG&E held an online safety town hall, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Power Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources for Stanislaus and San Joaquin county residents, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the safety town hall was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

#### Safety Town Hall Summary

- **Date:** March 23, 2022
- **Time:** Noon – 12:45 p.m.
- **Total Attendees:** 29
- **PG&E Presenters:**
  - Joshua Simes, Vice President, Central Valley Region
  - Vanessa Bryan, Senior Manager, Customer Engagement and Strategy team
  - Dylan George, Local Government Affairs Representative
  - Nathan Holmen, Vegetation Management Specialist
  - Deron Mills, Senior Public Safety Specialist
  - Tracy Mello, Senior Manager, Central Valley North region

The event featured a 30-minute presentation on PG&E’s wildfire prevention plans and updates for 2022, an overview of 2021 Public Safety Power Shutoff (PSPS) events, Enhanced Power Safety Settings and customer resources available before, during and after wildfire safety-related outages. This was followed by a 15-minute Q&A session. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

#### Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Approximately 166,115 email invitations sent to all electric customers with an email address in Stanislaus and San Joaquin counties
- Social media postings on Facebook , Instagram, Twitter and Nextdoor
- News release and media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

#### Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of five questions and comments were received.

The Q&A portion focused on the following themes:

- Undergrounding
- Vegetation management
- Electric vehicles and infrastructure

The full list of questions/comments received during the Q&A session can be found in Appendix B.

#### Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at [www.pge.com/firesafetywebinars](http://www.pge.com/firesafetywebinars). Additional presentations and recordings of past PG&E wildfire safety webinars are also available, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

## **APPENDIX A:**

## EVENT INVITATIONS AND OUTREACH



### PG&E Virtual Safety Town Hall **Stanislaus and San Joaquin Counties** Wednesday, March 23 | 12 -1:30 p.m.

You are invited to join us for an interactive safety town hall where we will discuss our 2022 wildfire safety efforts. Participants will have the opportunity to ask questions and share feedback with the PG&E team, including regional leadership.

[Register today »](#)

[Learn more »](#)

To help keep customers and communities safe, we are taking action and continuing to evolve our electric system to reduce wildfire risk.

**We encourage you to join and learn more about:**

- PG&E's progress on wildfire prevention activities

- PG&E's progress on wildfire prevention activities
- Wildfire safety outages and what's new for 2022
  - Increased protection
  - Faster restoration
  - Additional resources
- Steps you can take to prepare for wildfire season and potential outages

To access the virtual safety town hall or view recordings of past wildfire safety webinars, visit [pge.com/firesafetywebinars](https://pge.com/firesafetywebinars) »

**Do you have a plan to stay safe?** For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com) »



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

For inquiries, please do not reply to this email.

<https://www.pge.com/customer/1350/emp/emp/submit/customer-service-feedback/submit-pge-feedback-form>  
 The page "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.

77 Beale St. San Francisco, CA 94105

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CCC-0322-4516 PROOF

หากต้องการความช่วยเหลือด้านภาษากว่า 240 ภาษา กรุณาติดต่อ PG&E  
 Para asistencia em mais de 240 idiomas, entre em contato com a PG&E.

หากต้องการความช่วยเหลือด้านภาษากว่า 240 ภาษา กรุณาติดต่อ PG&E  
 Para assistência em mais de 240 idiomas, entre em contato com a PG&E.  
 240 से अधिक भाषाओं में सहायता के लिए, कृपया PG&E से संपर्क करें।  
 Para obtener asistencia traducida en más de 240 idiomas adicionales, por favor contacte a PG&E.  
 如需超過240種語言翻譯支援，可聯絡PG&E。  
 Để giúp đỡ dịch bằng hơn 240 ngôn ngữ, xin vui lòng liên lạc với PG&E.  
 Para sa tulong sa pagsasalin sa higit sa 240 karadagan wika mangyaring makipag-ugnayan sa PG&E.  
 Для языковой поддержки на более 240 языках, пожалуйста, свяжитесь с PG&E.  
 240 개 이상의 추가 언어로 번역 된 지원을 받으려면 PG&E 에 문의하십시오.  
 240 以上の言語での翻訳サポートについては、PG&E にお問い合わせください。  
 Txog kebab txais ua ntau tshaj 240 hom lus nbxiv thov hu rau PG&E.  
 សម្រាប់ការគាំទ្របន្ថែមលើលើសពី 240 ភាសាបន្ថែមទៀតសូមទាក់ទង PG&E ។  
 240 ਤੋਂ ਵਧੇਰੇ ਅਤਿਰਿਕਤ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਅਨੁਵਾਦ ਦੇ ਸਮਰਥਨ ਲਈ ਕਿਰਪਾ ਕਰਕੇ ਪੀ ਜੀ ਐਂਡ ਈ ਨਾਲ ਸੰਪਰਕ ਕਰੋ.  
 PG&E لتعميم الترجمة إلى أكثر من 240 لغة ، يرجى الاتصال  
 PG&E لكر به بگ مترجم به بیش از 240 زبان مختلف نیاز دارید، می توانید با

For translated support in more than 240 additional languages, please contact PG&E at:

**1-866-743-6589 »**

## WEBINAR MEDIA ADVISORY



Marketing & Communications | 77 Beale Street | San Francisco, CA 94105 | 415.973.5930 | [www.pge.com](http://www.pge.com)

### **PG&E Invites Stanislaus and San Joaquin Counties to Regional Wildfire Safety Webinar Wednesday to Discuss Information and Resources on PG&E's Wildfire Prevention Efforts**

*PG&E to host virtual event to share local wildfire safety progress, new programs in 2022 and steps customers can take to prepare*

**SAN FRANCISCO, Calif.**— To help keep customers and communities safe in the face of the growing wildfire risk across the state, Pacific Gas and Electric Company (PG&E) is continuing to evolve its wildfire safety program to reduce the risk of catastrophic wildfires.

As part of these efforts, PG&E is hosting a wildfire safety webinar for Stanislaus and [San Joaquin county](#) residents on Wednesday, March 23, 2022, from noon to 1:30 p.m. to share its wildfire prevention plans for 2022 and listen to customer feedback. PG&E subject matter experts will provide a brief presentation, after which participants will have the opportunity to ask questions.

The event can be accessed through the link or dial-in below or through PG&E's website, [pge.com/firesafetywebinars](http://pge.com/firesafetywebinars).

**Click this link to join:** [bit.ly/3v6fwQW](https://bit.ly/3v6fwQW)  
**Attendee Dial-in:** 800-369-2098  
**Conference ID:** 1371852

During the webinar event, the PG&E team will discuss:

- PG&E's wildfire prevention efforts
- Resources to help customers and communities before, during and after wildfire safety outages
- Improvements and updates to PG&E's safety technology and tools

Closed captioning will be available in English, Spanish and Chinese and dial-in numbers will be available for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join, recordings and presentation materials from past events, and to learn more about PG&E's Community Wildfire Safety Program, visit [pge.com/wildfiresafety](http://pge.com/wildfiresafety).

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at [safetyactioncenter.pge.com](http://safetyactioncenter.pge.com).

#### **About PG&E**

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation ([NYSE:PCG](#)), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit [pge.com](http://pge.com) and [pge.com/news](http://pge.com/news).



INSTAGRAM POST

The image shows an Instagram post from the account 'pacificgasandelectric'. The post features a landscape photograph of a vineyard with rows of green grapevines in the foreground, a dirt path, and rolling hills in the background under a blue sky with light clouds. A utility pole with power lines is visible on the right side of the image. The text of the post is overlaid on the image and includes the event title, date, and time. Below the image is a call to action with the PG&E logo and a website link. At the bottom, there are icons for likes, comments, shares, and a bookmark, along with the text '19 likes' and a detailed description of the town hall event.

**pacificgasandelectric**

# Virtual Safety Town Hall

for Stanislaus and San Joaquin county residents

**Wednesday, March 23 @ Noon**

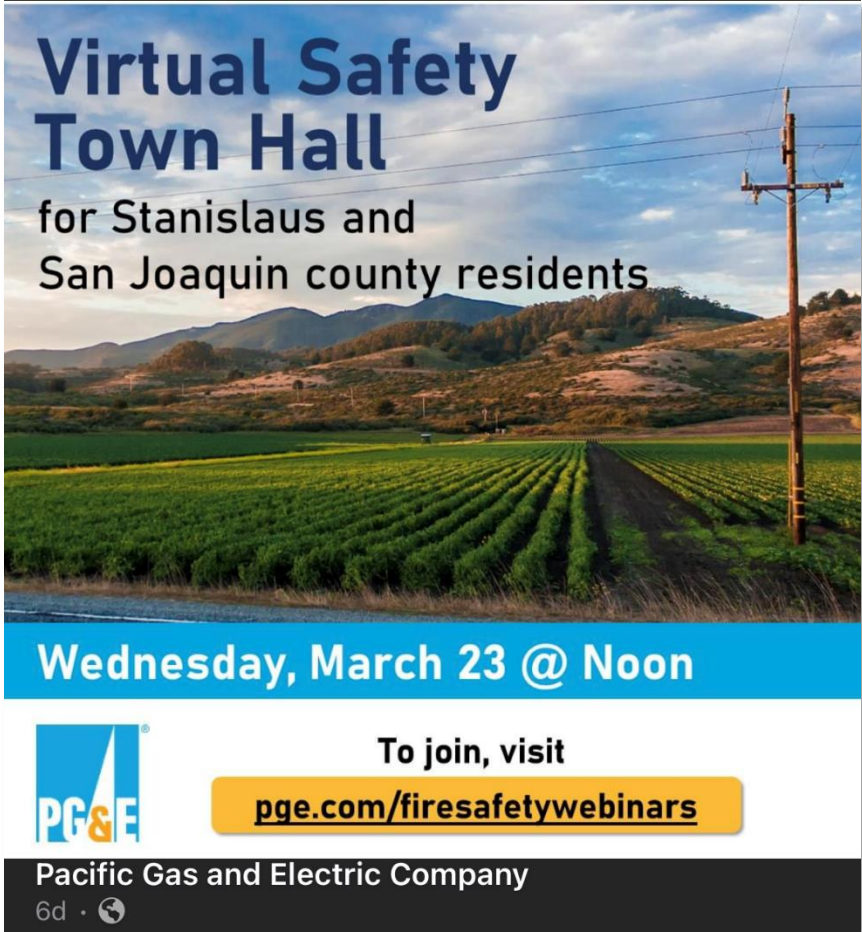
**To join, visit**  
[pge.com/firesafetywebinars](https://pge.com/firesafetywebinars)

19 likes

pacificgasandelectric PG&E is hosting a virtual and interactive town hall this Wednesday, March 23. Join one of our Regional Vice Presidents and additional members from our team from noon to 1:30 p.m. for more information about how we're working to prevent wildfires and reduce the impact of wildfire safety outages, ask questions and share your feedback. For more information, visit [pge.com/firesafetywebinars](https://pge.com/firesafetywebinars).


6 days ago

FACEBOOK POST

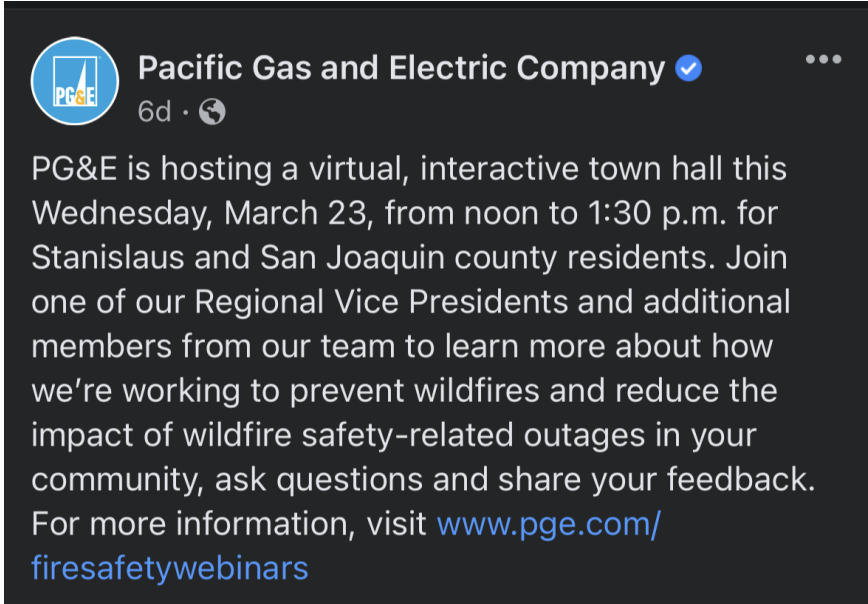



**Virtual Safety  
Town Hall**  
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 To join, visit  
[pge.com/firesafetywebinars](https://www.pge.com/firesafetywebinars)

Pacific Gas and Electric Company  
6d · 🌐



 **Pacific Gas and Electric Company** ✓  
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PG&E is hosting a virtual, interactive town hall this Wednesday, March 23, from noon to 1:30 p.m. for Stanislaus and San Joaquin county residents. Join one of our Regional Vice Presidents and additional members from our team to learn more about how we're working to prevent wildfires and reduce the impact of wildfire safety-related outages in your community, ask questions and share your feedback. For more information, visit [www.pge.com/firesafetywebinars](https://www.pge.com/firesafetywebinars)

## APPENDIX B:

### QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- With all this talk of "undergrounding" the lines, I'm concerned you're not attacking the areas where fires are most relevant. What areas are you attacking first?
- Thanks for that.
- Given the goal to underground 10K miles, how will this effort be paid as I live in town and do not believe I should pay for someone choosing to live in remote mountain areas at extra cost for services.
- My question is for vegetation management. It's great there are additional tools and that there has been progress in the last year. I would like to know what is being done to research or develop a safe product that is not harmful to our trees but that can be used to spray in areas such as parks or acreage that are prone to flammability? This way we are proactive instead of reactive.
- Different subject: There is concern that the infrastructure will be unable to handle the expected large increased demand of EVs. How is this being addressed?